



Frequently Asked Questions and Answers

Do I have to make an appointment to see an apartment?

It's always a good idea to call before coming to see an apartment. Our onsite staff is available during normal business hours to assist you. Please call us at: 734.668.8888.

Are there appliances included with the apartment?

Yes, the kitchen is equipped with a refrigerator & gas stove.

What amenities are offered?

Curbside trash pick-up, resident service center (faxes, copies, phone, packages etc.), storage facilities and parking.

How much is the typical monthly electric bill?

Typically a one bedroom will range from \$15-30 and a 2 bedroom \$35-45. It depends on usage.

Are the heating units individually controlled?

Yes, the heat is individually controlled in each apartment.

What about security? Is the area well lit and do the apartments have security doors?

Our parking areas are all well lit and each of our three-story buildings have bright photosensitive lights that turn on early in the evening. In addition, all buildings have timed exterior lights. The apartment entry door is equipped with a dead bolt and inner chain lock.

What are your income requirements? Do you accept applicants with a Section 8 designation?

In general, our income requirement requires a gross income three times the monthly rental rate for one applicant and four times the monthly rental rate for two applicants. We also consider various other forms of income, including guarantors and student loans. Savings is also an option. Please call for further information. We currently do not participate in the Section 8 designation.

When is rent due each month?

Rent is due on the first of the month, however there is a 7-day grace period. If our office receives your rent after the 7th, a \$30 late fee will be assessed to your account.

How much is your application fee?

We do not require a fee to apply for one of our apartments. We do ask for an earnest money deposit along with your application. If the application is declined for any reason, your check will be returned to you immediately.

How much is due upon move-in?

Upon move-in, you will only owe pro-rated rent for the month you move in if you begin your lease prior to the 15th, along with a \$75 administrative fee. If you move in after the 15th, we also require that you pay the following month's rent.

Do you have after-hours emergency maintenance?

Yes, we provide 24-hour emergency maintenance. Emergencies include such situations as no heat, being locked out, plumbing back ups, etc.

Do you allow dogs?

Unfortunately, no, we do not allow dogs of any breed, size or weight. We do welcome cats, however.

How close is the AATA public bus route?

The bus stop is located one block from our community and completes a route to downtown. The University of Michigan M Bus is also available.

Do you have an on-site laundry facility?

Yes, we have a laundry facility in the lower level of each building. Our washers and dryers are coin-operated.

Do you charge for parking?

We do not charge for parking.

Do you offer short-term leases?

Our standard lease is 12 months; however, we do offer short-term leases as low as six months. Please call our office for availability and leasing term options.